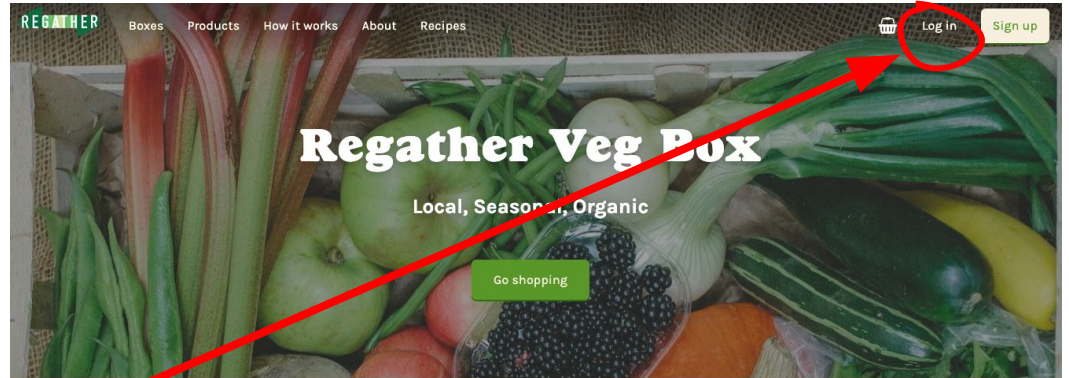


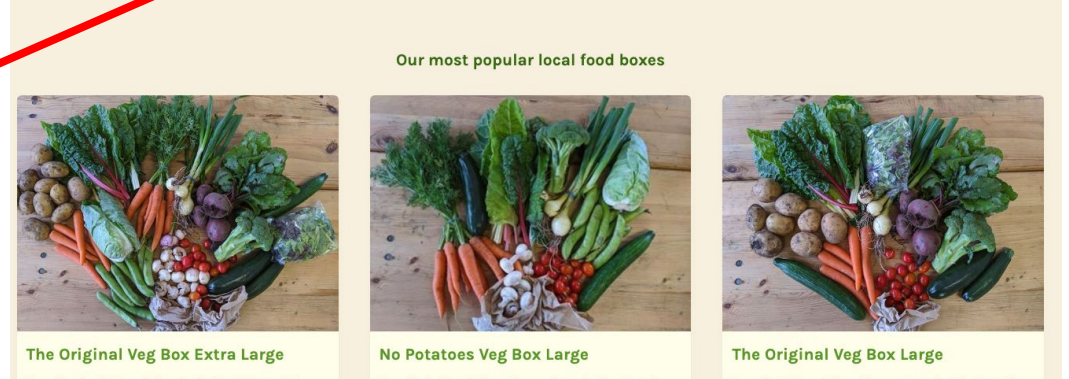
Step 1

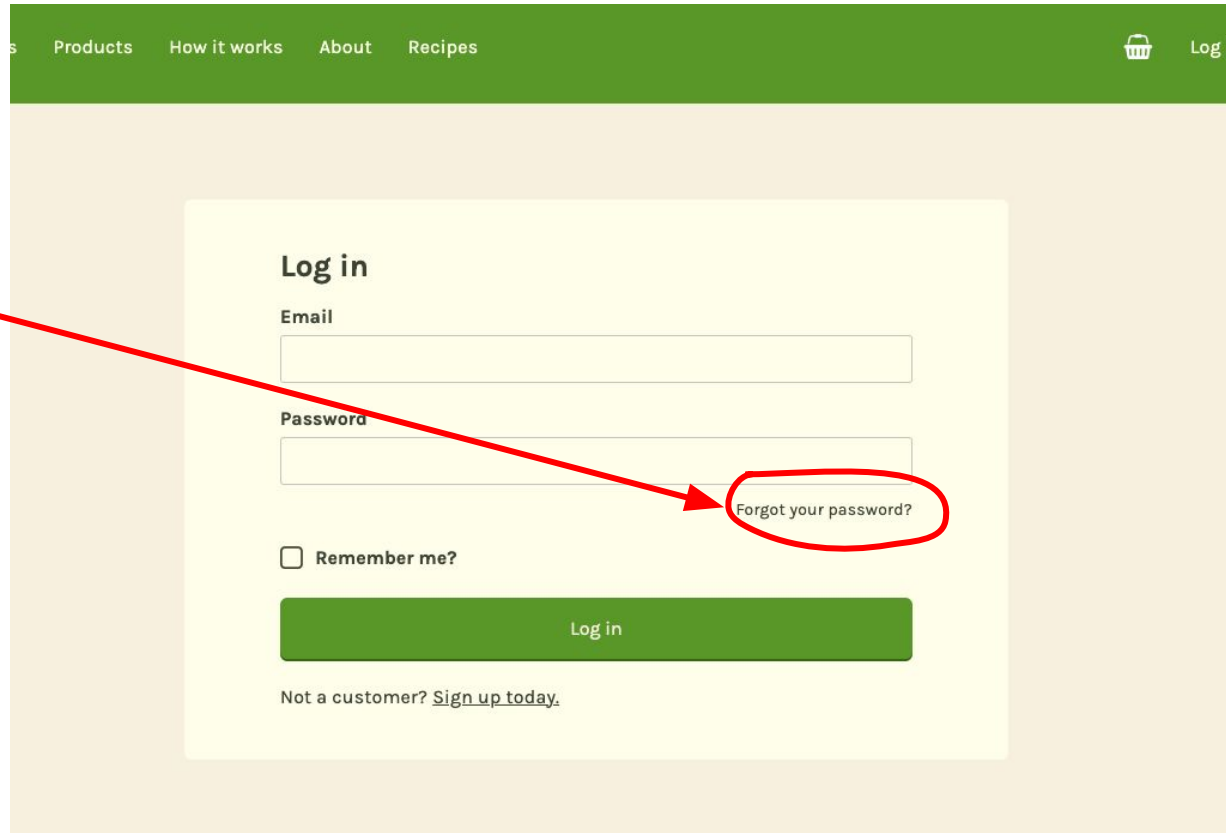
Click on the link in the email to go to Regather's new ordering site.



Step 2

Click **Log In** (top right-hand corner)





Step 3

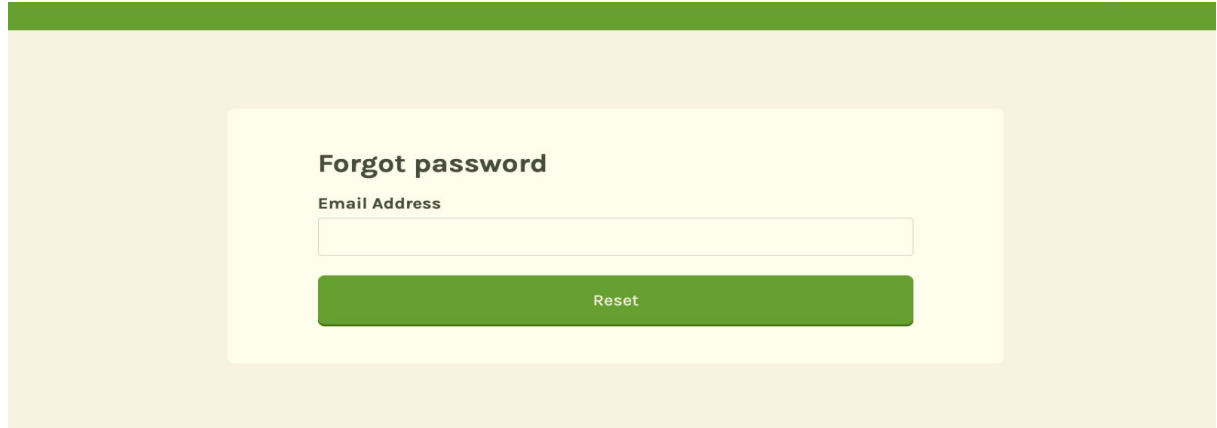
Click on **Forgot you password?**

Step 4

Enter your email address.

Step 5

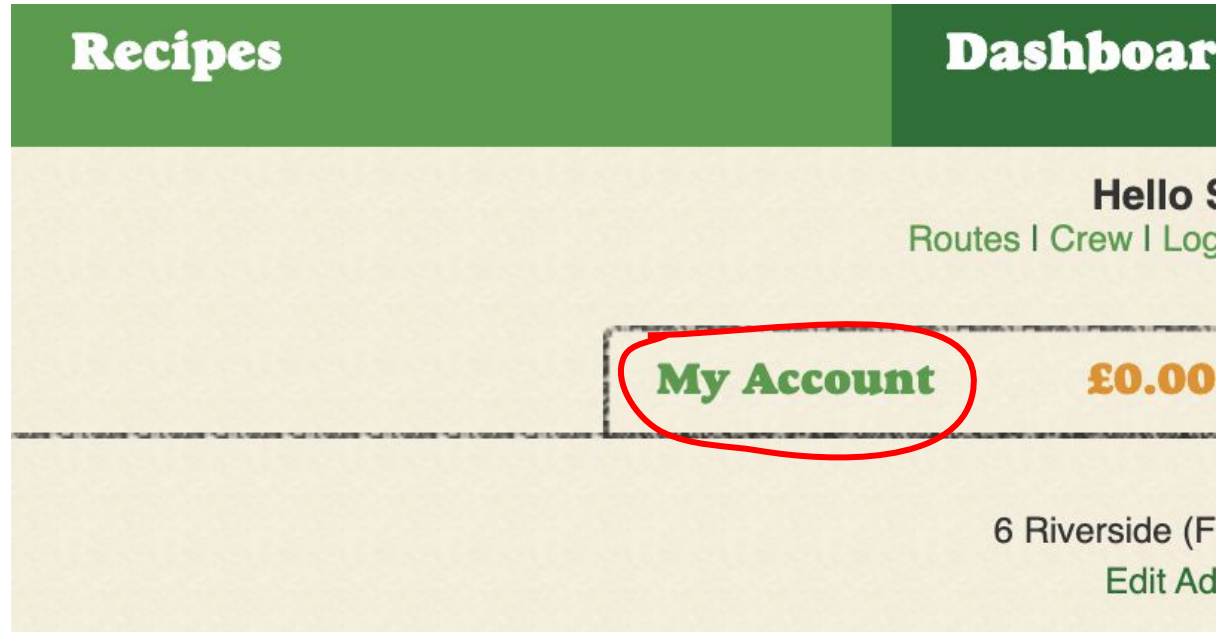
Check your inbox for an email with the subject line **Your password has been reset**. Copy the temporary password, click on the login link, enter your email address and paste in your temporary password. If you don't receive the email please check your email spam folder.



The image shows a screenshot of a web form titled "Forgot password". The form is centered on a light beige background with a green header bar at the top. The form itself is a white rounded rectangle. It contains the following elements: the title "Forgot password" in bold black text; the label "Email Address" in a smaller black font; a white text input field with a thin grey border; and a green button with the word "Reset" in white text.

Step 6

On your new customer dashboard, click on **My Account** (top right-hand corner).



Step 7

Enter a new memorable password in the **New Password** box (circled in red). Confirm your password and click **Save** (bottom left corner).

Step 8

Click on **Update Payment Details** (circled in blue). Click **OK** when the pop-up window appears.

Dashboard **My Account** **£0.00**

Email
[Redacted]

New Password
Password

Confirm Password

First Name
[Redacted]

Last Name
[Redacted]

Home Phone

Work Phone

Mobile Phone
[Redacted]

Allow Instant Login

Save **Back**

Last 10 Transactions

[View all](#)

31/05/2021	1 x Small Box	0.00	0.00
10/06/2022	1 x Maxi Box	0.00	0.00

Remaining Balance: **0.00**

Enter Voucher Code **Update Payment Details**

Step 9

You will be navigated to the screen pictured to the right, hosted by Windcave, our payment gateway provider. Enter your card details and click **Submit**.

If the screen says your card has been accepted you are all set!

Windcave is a secure and trusted payment provider and you will only need to enter your card details once, along with any security checks by your card provider. When entering your card details please make sure to enter them exactly as they are shown on your bank card, including your name. If the card is not approved please contact the card provider.

Debit or Credit Card

Card Number:*

Name On Card:*

Expiry Date:*

CVC: [What is this?](#)

[Submit](#)

[Cancel Payment](#)



[Privacy Policy](#)